

**The Classrooms
4 Old School
St Benedict's Abbey
Fort Augustus
PH32 4BJ**

Terms and Conditions of Rental

BOOKINGS

A reservation is able to be made using either E-mail, telephone +44 (0) 7770 302930, in writing or by using the online booking facility.

The person making the booking must be over eighteen years of age.

A reservation will be held for seven (7) days to allow the deposit to be paid after which the reservation will lapse if non receipt of payment.

Once payment has been received this confirms the booking.

PAYMENT

25% deposit due within seven days of reservation or immediate if online.

75% balance is due six (6) weeks at the latest of the due date of entry.

Short weekend or mid week breaks may be required to be paid in full.

Any booking made within six weeks of occupation requires a 100% payment on deposit.

WHAT'S INCLUDED

All electricity and gas used is included.

All bed linen including duvets, towels (two per person) and two pillows (non feather).

Use of various games, and any sports equipment provided in the apartment

All usual domestic consumables, ie washing up liquid, cleaning materials etc are included.

A welcome pack is provided

Broadband using your own laptop is available

ARRIVAL

All weekly bookings run from Saturday to Saturday and access to the apartment is after 4.00pm.

Short weekend or midweek breaks are by subject to agreement but access is after 4.00pm

You will be met on arrival and keys handed over when taken to your apartment.

Access to the Highland Club facility can be earlier to accustom you to the local area and facilities.

If arrival is to be later than 4.00pm it would be advisable to inform the owner and or caretaker so that arrangements are made for access.

An arrival information pack will be sent to you between two to four weeks in advance of your stay.

DURATION

During your stay in our apartment we owe each other a duty of care and to that effect we shall ensure that the apartment is safe in all aspects and we rely on the occupier to keep the apartment in the same condition.

Your apartment has been furnished to a high standard and we ask that you try and maintain this during your visit. Please leave it in a clean and tidy condition at the end of your stay.

If in the unfortunate event any breakages or damages occur then please report these immediately either to the owner or to the caretaker.

If you find a problem with an item in the apartment then report this to the caretaker in order for it to be fixed as quickly as possible and not to disturb your enjoyment of your stay.

The owner and or caretaker may require the right of access to provide maintenance and repairs and to allow any tradesmen as necessary into the apartment during your stay. We will always attempt to keep this disruption to a minimum.

Please bear in mind that there is only one parking space per apartment but these are unallocated but use the additional parking spaces provided elsewhere on the site.

We reserve the right to evict the occupiers in the event of unruly or discourteous behaviour whereby the occupier has no right of appeal or to any refund. This is at the sole discretion of either the caretaker and/or the apartment owner.

Unfortunately we cannot allow dogs or pets into the apartments as this is Highland Club policy.

DEPARTURE

Latest time to vacate the apartment is 10.00am.

CANCELLATION

You may cancel your booking within fourteen (14) days of your initial booking whereby a full deposit refund shall be given. After this date there shall be no refund.

For cancellations which occur after the payment of the final balance six weeks before occupancy and two weeks before occupancy a refund will be provided as follows;

Between 6-4 weeks from occupancy date 75% refund.

Between 4-3 weeks from occupancy date 50% refund.

Between 3-2 weeks from occupancy date 25% refund.

Less than two weeks from occupancy date NIL refund.

We recommend that visitors should take advice or appropriate action regarding holiday insurance.

The apartment owner is not liable whatsoever for any losses incurred by the occupier howsoever they may be caused nor is the apartment owner liable for alternative accommodation, costs or liquidated damages.